



Australian Government

Payment Times Reporting Regulator

2026 Stakeholder Liaison Forum

9 September 2026



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Welcome to the September 2026 Stakeholder Liaison Forum



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Agenda

- 1: Regulator's Address
- 2: Engagement
- 3: Compliance and Enforcement
- 4: Questions and Answers
- 5: Closing Remarks



Housekeeping rules

Ask questions
in the Q&A
channel

- Your questions are not publicly visible in the Q&A channel
- This session will NOT be recorded
- Chat is disabled

Questions will
be answered
in the Q&A
session at the
end

- Email questions relating to your specific circumstances to support@paymenttimes.gov.au
- Slides will be available at www.paymenttimes.gov.au



How can you interact with us after this session?

We value your feedback on the Stakeholder Liaison Forum

- Scan the QR code to access the survey and share your experience.
- Your input helps us improve and tailor future events.

Ongoing Support

If you have further questions or need support, please contact us at
support@paymenttimes.gov.au

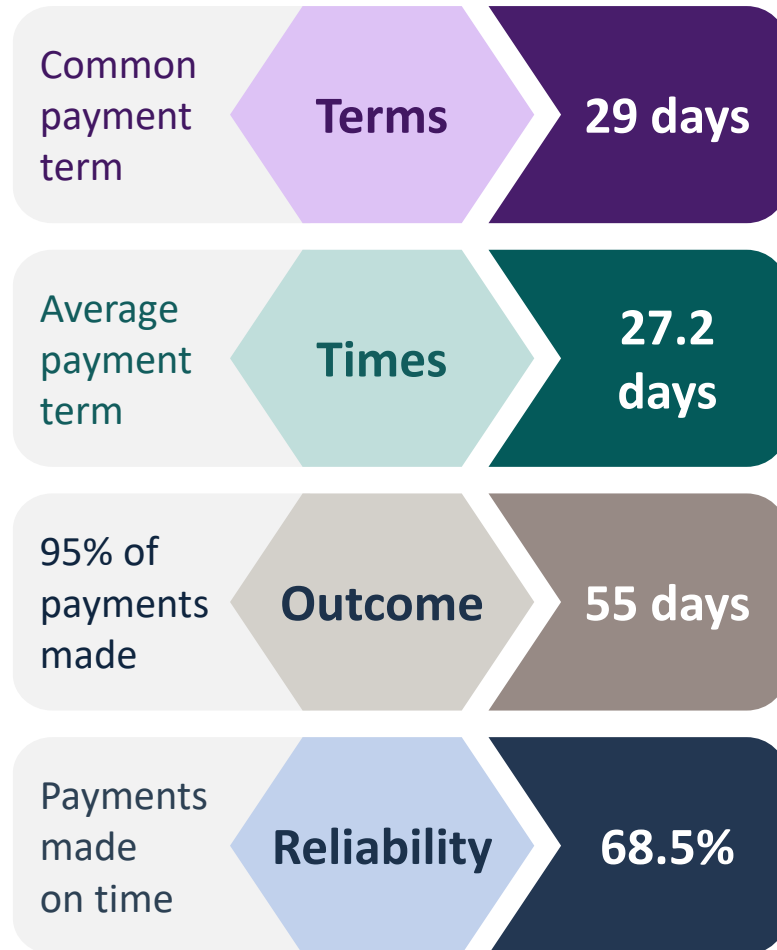


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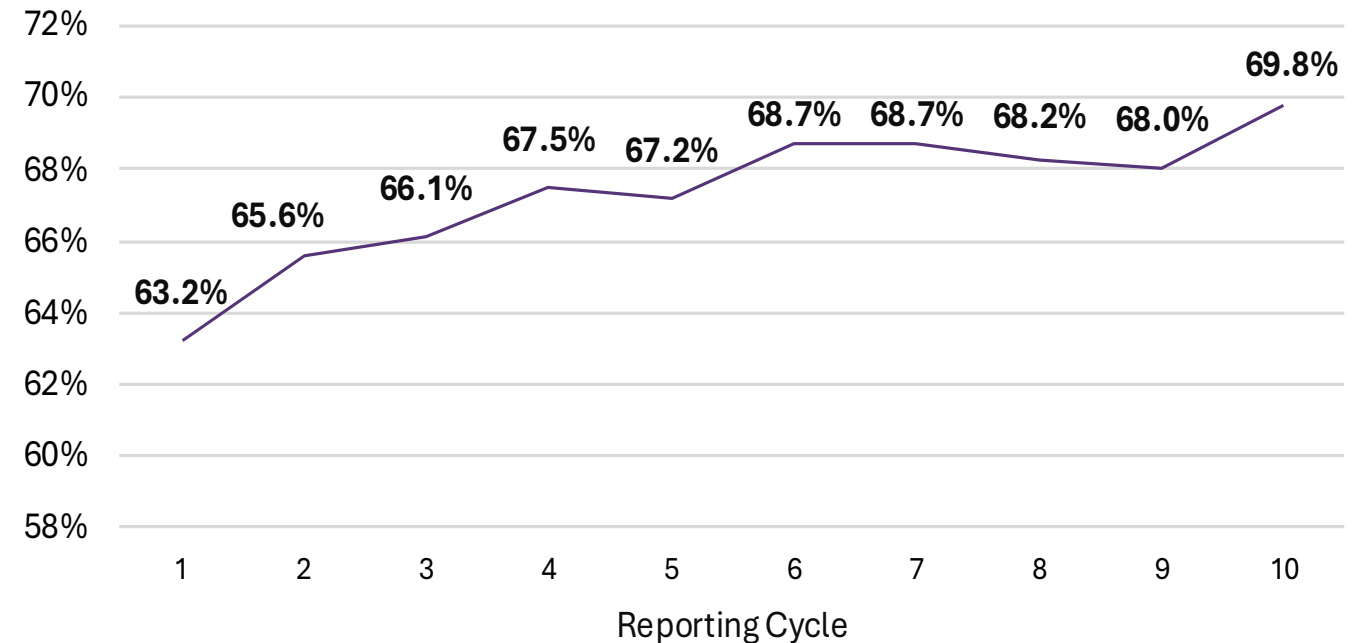
Regulator's Address



Payment times are trending in the right direction, but improvement opportunities remain



Average invoices paid in 30 days, Reporting Cycles 1 to 10





Fast payer cohort is growing



107

Fast payers

Reporting entities who meet the conditions to be a fast payer
(as at 9 September 2026)



60

Consistent fast payers

Maintained fast payer status since the inception of the Fast Small Business Payer List



200+

About to qualify

Reporting entities who are on track to meet the fast payer conditions



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Engagement

Scheme's transition to an online first service model



We have transitioned to an online-first service model

What does this mean?

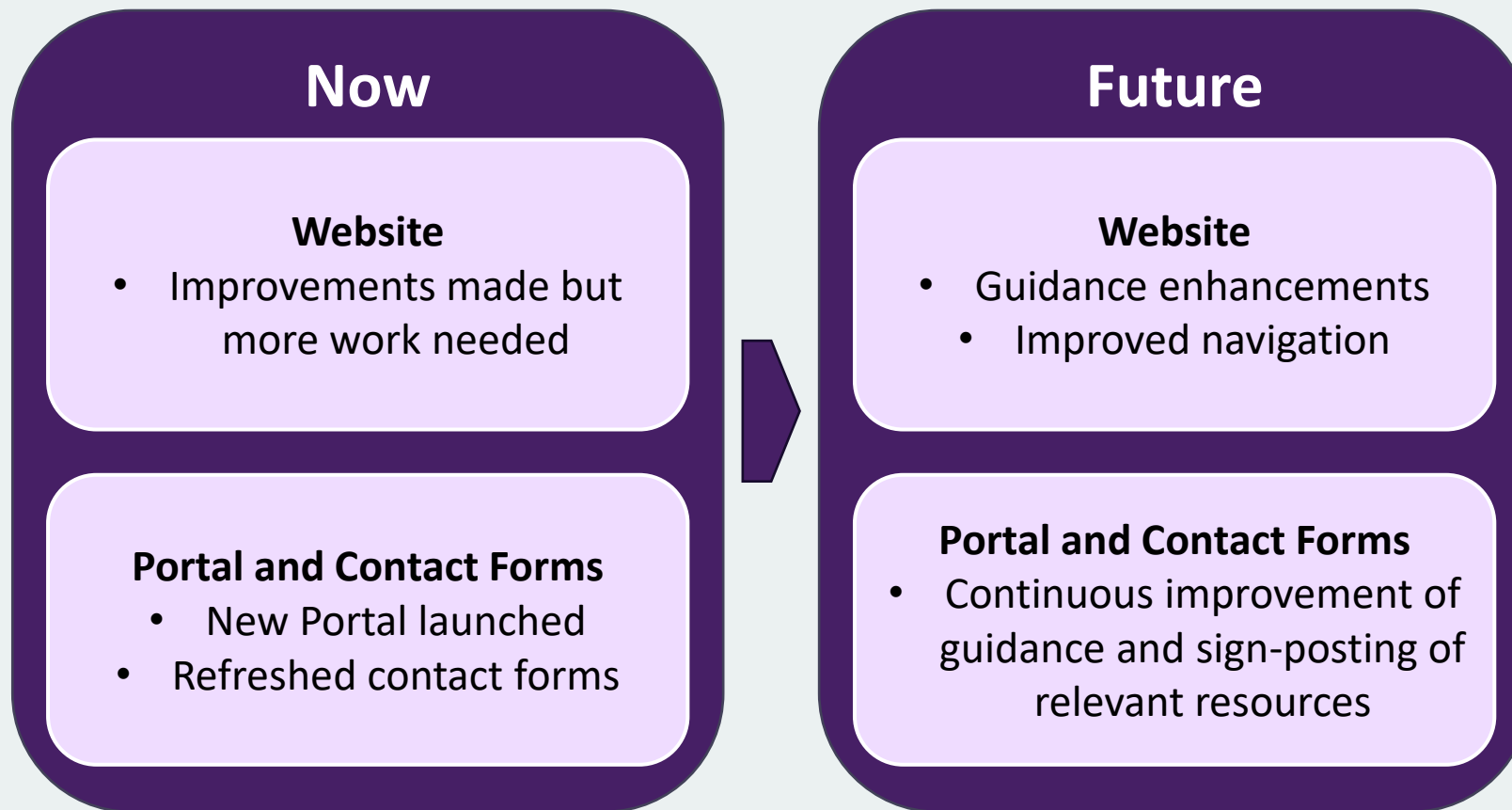
- Removal of external call centre with all contact now coming directly to the Regulator
- Improved online channels to contact the Regulator
- More accessible guidance and support

Key improvements

- New reporting Portal
- Contact form through the Portal
- Enhanced website contact form



We are dedicated to continually improving our systems





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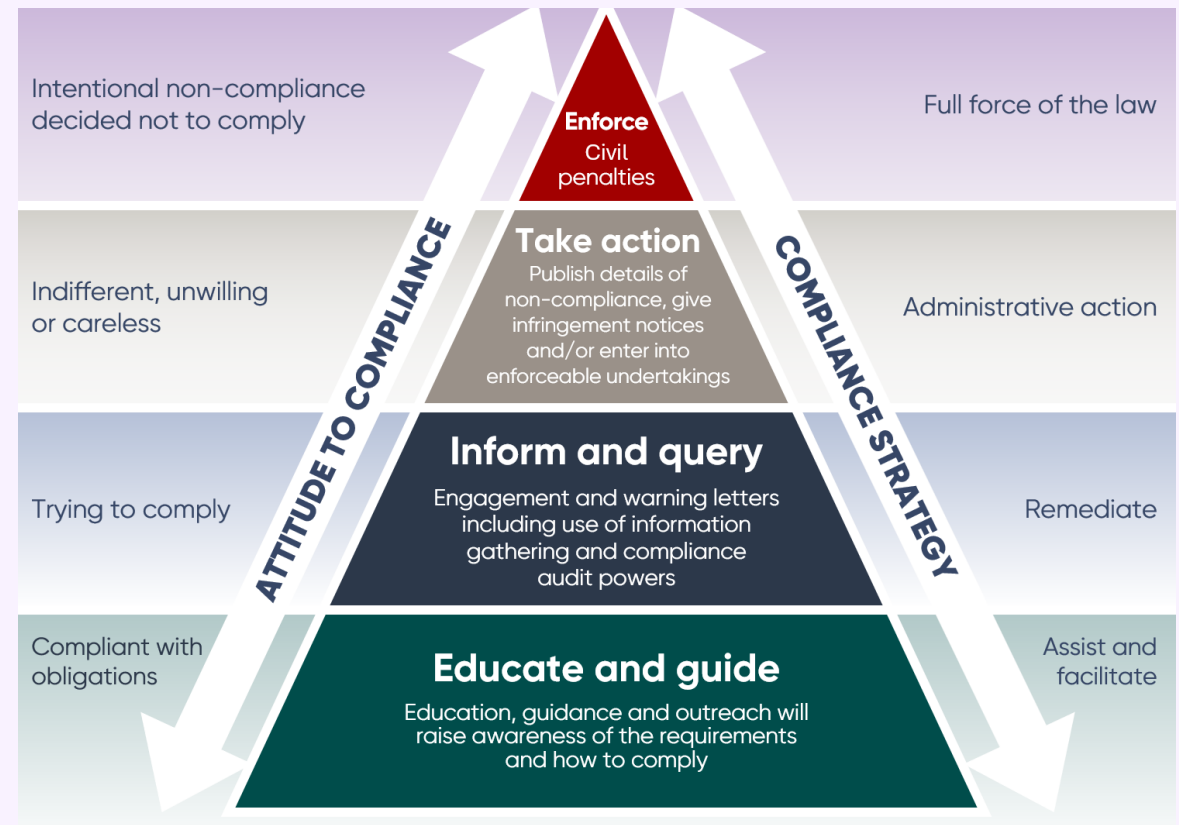
Compliance and Enforcement

Scheme's 2025-26 compliance and enforcement action and 2026-2027 priorities



Compliance and enforcement priorities 2026-27

- Bringing entities with reporting obligations into the scheme
- False or misleading reports can impact the integrity of payment times data
- Compliance with directives





Support is available to help entities understand obligations, prepare reports, and use the Portal



Online contact forms



Dedicated support and compliance mailboxes



Direct assistance through meetings and phone calls



Upcoming technical workshops



Entities are responsible for the accuracy of their reports

If your report is false or misleading the Regulator may take compliance and enforcement action



Reporting entities are responsible for revising inaccuracies in reported data and submitting a revised report



Do not wait for Regulator intervention



Provide evidence or information that allows us to resolve compliance concerns

Where entities engage promptly and take appropriate corrective action, further escalation may not be necessary



Regulator is taking action where necessary



Publication of details of non-compliance:

- 38 instances of non-compliance relating to 13 entities published in last 6 months



Giving infringement notices:

- 9 paid infringement notices published to date



Infringement notices are on the Register and website

Register

Payment Times Register dashboard

[Home](#)
[Entity Search](#)
[Industry Explorer](#)
[Compliance Notices](#)
[Register Statistics](#)

Search a business (search by business name, ABN, ACN/ARBN or registered business name*)

All

Compliance notices

9 Total for all reporting cycles

9 Entities that have received

Compliance notices

Select a notice to view details

29-Apr-26

01-Apr-26

24-Mar-26

06-Mar-26

06-Mar-26

16-Dec-25

Select a non-compliance type

Infringement Notice – Failure to ...

☒ Infringement Notice – Failure to ...

☐ Publication – Failure to report o...

Website

Payment Times Reporting Scheme

About ▾ Guidance ▾ How to report ▾ Compliance ▾

The Payment Times Reporting Scheme

Enforcement actions

95th percentile payment time values

- The 95th percentile payment time is the number of days to pay at least 95% of invoices to small business suppliers
- It must be an actual payment time value from the Small Business Trade Credit Payment dataset, without averaging or interpolation.
- Interpolated values (estimations) cause reports to be false and misleading and may be subject to compliance action



An interpolated value is an estimate, not an actual value in a dataset.



[Payment Times Reporting Rules 2024](#)
[Guidance Materials](#)
[Understanding Reporting Fields](#)
paymenttimes.gov.au

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paras. 192-194
pg. 10



Calculating the 95th percentile payment time

INVOICE NO.	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
DAYS TO PAY	7	7	14	14	14	21	21	30	30	30	45	45	60	60	90
												80th		95th	95th
percentile	6.7%	13.3%	20.0%	26.7%	33.3%	40.0%	46.7%	53.3%	60.0%	66.7%	73.3%	80.0%	86.7%	93.3%	100%

DAY 60 14 INVOICES PAID 93.3% ❌

DAY 70 14 INVOICES PAID 93.3% ❌

DAY 90 15 INVOICES PAID 100% ✅



80th percentile payment time: 45 calendar days
95th percentile payment time: 90 calendar days



80th and 95th percentile payment times must always be actual values present in your dataset



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Question Time



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Closing Remarks



We value your feedback



Scan the QR code to tell us what you thought of the session

engagement@paymenttimes.gov.au

Today's slides will be published on the www.paymenttimes.gov.au website